team@xvv.be
https://xvv.be
Kyiv, Ukraine

Valeriia Ananieva

QA engineer (middle manual or junior automation)

Summary

Detail-oriented, collaborative Manual QA engineer with 3.5+ years of experience in functional testing.
Solid knowledge of SDLC and STLC, QA and QC standards, the key approaches and methodologies.
Participated in all stages of the STLC from the requirement analysis to the test cycle closure.

Skilled at the cross-browser WEB and the cross-platform hybrid mobile application testing.
Tested the complex customizable CRM software with a large number of UIs.

Collaborating closely both with the customer and the development team I conducted research, data collection and analysis, and I translated business requirements into technical specifications for the multiplex functionality.
Experienced in Agile methodology – performed the roles of a product owner and a scrum master.

Created Technical Documentation.
Familiar with functional and object-oriented programming, have strong knowledge of SQL.

Technical Skills

Category	Technology / Tools
Bug Tracking Systems	Mantis, Jira, Request Tracker, Worksection
Web Testing Tools	Chrome DevTools, Firebug, New Relic
Browsers	Google Chrome, Safari, IE & Edge, Firefox, Opera, mobile browsers
CI/CD	Jenkins
API testing	Postman
Version Control Systems	Git
Databases	MySQL
Programming Languages	JavaScript, PHP, Java
Development Environment	PhpStorm, IntelliJ IDEA, Sublime Text, Notepad++, VS Code
Operating systems	Windows, Linux, OS X, Android, iOS
Other	HTML, CSS, Markdown, XML, JSON, YAML, Mandrill, Foundation for Emails, Handlebars, Figma, Metabase, phpMyAdmin, G-suite, Adobe Photoshop, AutoCad

Foreign Languages

English (proficient)
Ukrainian (fluent)
Russian (fluent)
Turkish (conversational)

Work experience

Name of Employer	International Booking Center LLC (dobovo.com)
Period	September 2018 – Present
Position	Manual Quality Assurance (QA) Engineer

Project description:

Name:
- Dobovo Web application
- Dobovo Internal CRM
- Dobovo Seller CRM
- Dobovo Seller Mobile Application
- Dobovo Seller API

Summary:

Dobovo.com is a popular reservation service for daily rent of apartments, houses, cottages, hostels or rooms in Ukraine. The site presents several thousand offers for accommodation. Each user can easily rent an apartment for another day in a different city for a business trip, vacation, party, holiday or photo session. The project contains several parts such as a website for clients, a CRM for sellers and a CRM for internal usage for managers and accountants.

Dobovo Internal CRM is a complex customizable CRM software with a large number of UIs.

Dobovo Seller CRM and Dobovo Seller Mobile Application are sub-projects of the dobovo.com ecosystem made for hoteliers to manage their properties, orders, finances online and by the mobile application.

Role: Manual Quality Assurance (QA) Engineer

Responsibilities and Key Accomplishments:
- Cross-browser WEB and the cross-platform hybrid mobile application testing:
  - requirement analysis
  - test planning and estimation (test plans)
  - test documents development (check-lists, test cases)
  - test execution and test results analysis
  - test reports (bug reports and test closure reports)
  - re-testing, smoke testing, regression testing
- Test process optimization
- Creating and maintaining release notes
- Fixing low-priority bugs
- Working with database
- Testing CRM design based on Inspinia Admin Theme
- Testing API for Dobovo Seller Mobile application
- Writing user and technical documentation
- Performing the role of a scrum master

Examples:
- https://www.dobovo.com

Tags: Mantis, Web testing tools, cross-browser testing, hybrid mobile application testing, API testing, CRM, MySQL, Git, Agile, Scrum

Work experience

Name of Employer	International Booking Center LLC (dobovo.com)
Period	September 2018 – Present
Position	Quality Assurance Project Manager

Project description:

Name:
- Dobovo Web application
- Dobovo Internal CRM
- Dobovo Seller CRM
- Dobovo Seller Mobile Application
- Dobovo Seller API

Summary:

Dobovo.com is a popular reservation service for daily rent of apartments, houses, cottages, hostels or rooms in Ukraine. The site presents several thousand offers for accommodation. Each user can easily rent an apartment for another day in a different city for a business trip, vacation, party, holiday or photo session. The project contains several parts such as a website for clients, a CRM for sellers and a CRM for internal usage for managers and accountants.

Dobovo Internal CRM is a complex customizable CRM software with a large number of UIs.

Dobovo Seller CRM and Dobovo Seller Mobile Application are sub-projects of the dobovo.com ecosystem made for hoteliers to manage their properties, orders, finances online and by the mobile application.

Role: Quality Assurance Project Manager

Responsibilities and Key Accomplishments:
- Monitoring and coordinating the product quality
- Collaborating closely both with the customer and the development team
- Conducting research, data collection, and analysis
- Translating business requirements into technical specifications
- Ensuring the product meets the specifications
- Creating user and technical documentation
- Preparing reports for all project statistics on a weekly basis
- Performing the role of a scrum product owner

Examples:

technical specifications for the multiplex functionality:
- Dobovo expert program
- Dobovo discount program
- Dobovo accounting system automation
- Dobovo Salary Automatisation etc

Tags: Mantis, business requirements, technical specifications, business meetings, MySQL, Metabase, Git, Agile, Scrum

Work experience

Name of Employer	International Booking Center LLC (dobovo.com)
Period	January 2020 – Present
Position	Email Templates Junior Developer and Tester

Project description:

Name: Dobovo Email Template System

Summary: Dobovo Email Template System is based on the Foundation for Emails framework to give more control over the visual styles, build process, which includes a Sass compiler and makes writing code faster. The template deploy process is built on git, Dobovo translation system and Mandrill API and provides development and production environments.

Role: Email Templates Developer and Tester

Responsibilities and Key Accomplishments:
- A full revision of all existing email templates (over 200)
- Rewriting existent templates on JavaScript Handlebars template system
- Creating new email templates according to new functionality
- Creating test cases, testing email templates

Examples:
- Any email you get from dobovo.com, for example, during the apartment booking process

Tags: Mandrill, Foundation for Emails, Email Templates, Handlebars, JavaScript, HTML, Git

Work experience

Name of Employer	International Booking Center LLC (dobovo.com)
Period	January 2019 – January 2020 (1 year)
Position	Manual Quality Assurance (QA) Engineer

Project description:

Name: Dobovo Material Design UI (Dobovo Frontend Redesign)

Summary: Dobovo Material Design UI – last generation of dobovo.com project front-end which brings modern UI/UX principles into the project: mobile-first development; loading time, first interaction time optimization; page size optimization; SEO friendly page markup.
The Project was fully built on adaptive Material Design components for mobile/desktop devices to meet customer requirements.

Role: Manual Quality Assurance (QA) Engineer

Responsibilities and Key Accomplishments:
- Creating a test plan and checklists for the redesign implementation
- Creating test cases according to prototypes
- UI/UX test execution and test results analysis
- Communication with designers, developers team and managers
- Writing user and technical documentation

Examples:
- Landing pages: https://www.dobovo.com/kiev-apartments.html
- Apartment pages: https://www.dobovo.com/38449

Tags: Figma, Mantis, Git, Chrome DevTools, cross-browser testing, mobile-first, Material Design

Work experience

Name of Employer	Comindwork
Period	October 2016 – September 2018 (2 years)
Position	Quality Assurance (QA) Engineer

Project description:

Name: Comindwork.com

Summary: Comindwork is online project management software for teams and businesses. With web-based interactive Gantt chart Comindwork enables to structure all the project commitments into clean and easy-to-read task-tree.

Role: Quality Assurance (QA) Engineer

Responsibilities and Key Accomplishments:
- Preparing data for testing
- Executing tests and analyzing tests results
- Reporting bugs
- Performing re-tests, smoke and regression tests
- Working with database

Examples:
- https://www.comindwork.com

Tags: Comindwork bug tracking system, Web testing tools, cross-browser testing, CRM, MySQL, Git, Kanban

Work experience

Name of Employer	Turkish-American Association, Izmir, Turkey
Period	November 2011 – October 2016 (5 years)
Position	Technical Writer

Project description:

Name: Turkish-American Association (Language Schools CRM)

Summary: Web-based CRM software for management of learning centers and language schools with valuable and very practical functionalities focused on in-house real-time processes, access to information, management of relationships among students, teachers, administrators, parents, employers, as well as online marketing and customer care.

Role: Technical Writer

Responsibilities and Key Accomplishments:
- Creating and maintaining release notes
- Creating, editing and proofreading internal library of technical documentation
- Creating and updating user manuals, walk-through guides, and video tutorials
- Managing external knowledge base
- Creating presentations

Tags: Markdown, XML, Google Docs, Adobe Illustrator, Photoshop, PowerPoint

Work experience

Name of Employer	IV Telecom
Period	August 2006 – November 2011 (5 years 4 months)
Position	Technical Analyst

Project description:

Name: IV Telecom

Summary: VoIP traffic transit and peering services

Role: Technical Analyst

Responsibilities and Key Accomplishments:
- Anti-fraud measures
- Shaping and optimization of workflow processes in the company
- Monitoring and troubleshooting of VoIP traffic routing and associated services
- Anti-fraud measures
- Collecting and analyzing data from VoIP traffic exchanges
- market research and reports automation

Tags: Arbinet, Tario, IPCB, Request Tracker, Mera VoIP Transit Softswitch, Rovex Billing System, MS Excel, VBA

Work experience

Name of Employer	Udec Telekom
Period	January 2005 – August 2006 (1 year 8 months)
Position	Site Design Engineer

Project description:

Name: Udec Telecom

Summary: infrastructure solutions for GSM operators (udectelekom.com.tr)

Role: Site Design Engineer

Responsibilities and Key Accomplishments:
- Technical Site Survey
- Preparing Technical Site Survey Report
- Design of the work sketches and detailed views for GSM BTS roll-out Sites in AutoCAD
- Preparing necessary documentation for Site Work projects
- Participated in more than 500 projects for mobile operator LIFE

Tags: GSM, BTS, sketches, AutoCAD, MS Office

Academic Record

Name of institution	Pryazovskyi State Technical University
Dates of studying	2004 – 2005
Qualification	M.S. with Honors in Mechanical Engineering

Name of institution	Pryazovskyi State Technical University
Dates of studying	2000 – 2004
Qualification	B.S. with Honors in Mechanical Engineering